# **UAE Privacy Policy**

Updated: June 10, 2025

# **Introduction and Scope of this Privacy Policy**

At Atlantix Portal L.L.C. ("Atlantix", "company", "we", "our", or "us"), we take our responsibilities regarding the protection of your personal data seriously and are committed to handling your information in accordance with the applicable data protection laws of the United Arab Emirates, including Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data ("UAE PDPL").

This Privacy Policy explains how we collect, use, disclose, and safeguard your personal data when you access or use our online platform, digital services, or otherwise interact with us, including through our platform at https://platform.atlantix.cc (referred to as "the Site", "the Website" or "the platform"), mobile applications, and communication channels.

# **Applicability of this Privacy Policy**

This Privacy Policy applies to all users (including registered and unregistered visitors) whose personal data is collected, stored, or otherwise processed by Atlantix in connection with the services we offer.

By using our platform or providing us with personal data — such as your name, contact details, account credentials, payment information, or any other information that can directly or indirectly identify you — you agree that we may process your data as outlined in this Policy and in accordance with UAE PDPL.

#### This Policy covers:

- Individuals who access our platform or services directly through the website or mobile applications;
- Individuals who communicate with us via support channels, contact forms, or email;
- Individuals whose data is collected through automated means such as cookies, pixels, or analytics tools.

# Use of Anonymized and Aggregated Data

Atlantix may collect, generate, and use anonymized or aggregated data for analytical, research, reporting, or statistical purposes. This may include patterns of usage, performance metrics, and general behavioral data that has been stripped of any identifiers that could reasonably be used to identify a specific individual.

# **Providing Your Personal Data**

Providing your personal data is generally voluntary. However, in some cases, certain information may be required in order for you to access or use specific features of our services — for example, to create an account, process a transaction, or respond to an inquiry. If you choose not to provide such required data, your access to certain functionalities or services may be limited.

If you access or purchase services via a third-party partner or affiliate (such as an integration provider or payment processor), those third parties may independently collect your data and may maintain their own privacy policies. Atlantix is not responsible for the data handling practices of such third parties. We encourage you to review their privacy terms before providing any information.

## What Personal Data Do We Collect About You

"Personal Data" means any information relating to an identified or identifiable natural person, as defined under Federal Decree-Law No. 45 of 2021 on the Protection of Personal Data (PDPL) of the United Arab Emirates. This includes data you provide directly to us or that is collected automatically when you use the Atlantix platform, interact with our website or services, or contact our support team.

We may collect the following types of Personal Data:

- **Identification Data**: Your name, email address, country of residence, and user account credentials.
- **Professional or Employment Data**: Information such as your job title, company name, and professional affiliation, if you provide this as part of your user profile or during communications regarding service use (e.g., subscriptions or business inquiries).
- **Contact Information**: Email address, IP address, and optionally, a phone number if you choose to provide it for support or authentication purposes.
- **Device and Usage Data**: Information related to the device and browser you use to access the Atlantix platform (e.g., device type, operating system, browser version), your IP address, general geolocation data, and user session metadata.
- Service Use Data: Information related to your interactions with the Site, including viewed pages, search queries, clicks, preferences, time spent on the platform, and login history.
- **Commercial Data**: Records of services used or requested through the platform, including subscription type or feature usage.
- **Communication Data**: Any correspondence with Atlantix, such as support requests, feedback, or inquiry forms.

We do **not** collect or process Sensitive Personal Data as defined by UAE law, such as:

- Biometric identifiers (e.g., facial image, fingerprints)
- National identifiers (e.g., Emirates ID, passport number)
- Racial or ethnic origin, religious beliefs, or health data
- Data relating to children or individuals under 18 years of age

In the course of processing payments, your financial data (such as credit or debit card numbers) is handled directly by third-party payment providers such as **Stripe**, which act as independent data controllers or processors. Atlantix does **not collect or store full payment credentials**.

We only collect the minimum personal data necessary to operate our platform efficiently, fulfill our contractual obligations, and comply with legal requirements under UAE data protection regulations.

## **Third-Party Websites**

Our platform may contain links to websites, services, or content operated by third parties that are not under the control of Atlantix. This Privacy Policy does not apply to your interactions with such third-party websites or platforms.

Atlantix is not responsible for the privacy practices, security measures, or content of any external websites or services. If you choose to follow a link to any third-party site, we recommend that you review their privacy policy and terms of use to understand how they process your personal data.

Your use of third-party websites is at your own discretion and subject to the respective privacy policies of those third parties. Atlantix disclaims any responsibility or liability for the data practices or content of such third-party services.

When you make a payment on the Atlantix platform, you may be redirected to a secure third-party payment service provider, such as Stripe, which processes your transaction on our behalf.

The type of personal information collected may include:

- Full name of the cardholder
- Billing address
- Card number (processed directly by the payment provider)
- Expiration date and CVC/CVV code (not stored by Atlantix)
- Email address for payment confirmation
- Payment amount and currency

**Atlantix does not collect, process, or store this personal data.** These details are entered directly into Stripe's secure payment environment and processed according to their <a href="PrivacyPolicy">PrivacyPolicy</a>.

Stripe may also collect additional information, including device data and behavioral signals, to carry out anti-fraud screening or comply with legal requirements. Atlantix does not have access to this information.

We may receive limited payment confirmation details from Stripe, such as a masked version of your card number, transaction status, and your email address, for the purpose of processing orders and providing you with service confirmations.

Please review the privacy policy of the payment provider you use to understand how your personal data is handled.

## **How Is Personal Data Collected**

Atlantix may collect your personal data through the following means:

- When you create an account on the Atlantix platform or register through our website.
- When you subscribe to or use any of our services, including when you interact with platform features, submit content, or access restricted areas.
- When you communicate with us via email, contact forms, or through customer support channels for example, when you send feedback, inquiries, or support requests.

- When you make payments for services via third-party payment providers such as Stripe. While payment credentials are handled by Stripe, limited transaction metadata (such as time of payment and payment status) may be collected by Atlantix.
- Automatically, through your device, via the use of cookies, pixels, beacons, and other tracking technologies when you visit our website or access the platform. This may include technical and usage data, such as IP address, browser type, and device identifiers.

We ensure that personal data is collected in a manner that is fair, lawful, and limited to what is necessary in relation to the purposes described in our Privacy Policy.

# **Legal Basis for Processing Your Personal Data**

At Atlantix, we respect your right to data privacy and are committed to processing your personal data lawfully, fairly, and transparently, as required by Federal Decree Law No. 45 of 2021 on the Protection of Personal Data ("PDPL").

We process your personal data only for legitimate purposes and based on one or more of the lawful bases outlined in **Article 4** and **Article 5** of the PDPL. The main lawful grounds under which Atlantix may process your data are described below.

#### 1. Contractual Necessity

We may process your personal data when it is necessary to enter into or perform a contract with you, including to:

- Register and manage your user account on the Atlantix platform.
- Confirm your use of services, subscriptions, or access to premium features.
- Deliver services you have requested and respond to your inquiries or support tickets.
- Manage your billing and subscription history.
- Provide access to tools or features that depend on your account data.
- Provide post-payment confirmations and notifications.

#### 2. Compliance with Legal Obligations

We may process your personal data when required to comply with a legal obligation under the laws of the United Arab Emirates, including to:

- Comply with requests from competent regulatory authorities, including data localization or reporting obligations.
- Conduct identity verification or fraud screening where mandated by law.
- Respond to valid legal requests, such as subpoenas or government investigations.

#### 3. Consent

Where required, we will ask for your explicit consent before processing your personal data for the following purposes:

- To send you marketing communications about Atlantix services or those of trusted third parties.
- To display personalized advertisements or promotional messages tailored to your interests and usage behavior.

- To enable location-based services, such as showing you localized content or relevant partners.
- To analyze behavioral data (e.g., session recordings, click patterns, video heatmaps via analytics tools like Meta Pixel, TikTok Pixel, Google Analytics, Amplitude, Microsoft Clarity, etc.).
- To share anonymized user trends and behavioral insights with our partners for joint marketing initiatives or feature improvement.
- To offer optional features such as newsletters, waitlists, or feature updates.
- To collect and process data through automated means, including profiling based on your behavior, device usage, session activity, and platform interactions.

You may withdraw your consent at any time as outlined in our Privacy Policy.

## Note on Data Minimization and Proportionality

All data processing activities are conducted in accordance with **Article 5** of the PDPL, which mandates that data must be:

- Collected for specified, clear, and legitimate purposes.
- Adequate, relevant, and limited to what is necessary.
- Retained only as long as necessary to fulfill the stated purpose.

# Your Personal Data and Your Legal Rights

As a data subject, you have specific rights regarding your personal data processed by Atlantix. These rights are described below:

#### Right to Be Informed

You have the right to be informed, in a clear and transparent manner, about how Atlantix collects, uses, shares, stores, and protects your personal data.

#### **Right to Access Your Personal Data**

You may request access to the personal data we hold about you. This includes the purposes of processing, the categories of data, and any third parties to whom the data has been disclosed. You have the right to request that we provide you a copy of your personal information that we hold, and you have the right to be informed of the source of your personal information; the purposes, legal basis, and methods for processing that information; the data controller's identity; and the entities or categories of entities to whom your personal information may be transferred. You have the right to obtain a copy of personal information safeguards used for transfers outside your jurisdiction.

## **Right to Rectification**

You may request that inaccurate or incomplete personal data be corrected or completed. You have a right to request that we correct inaccurate personal information.

#### **Right to Restriction of Processing**

You have the right to request the suspension or restriction of your personal data processing in certain cases, including:

- When the accuracy of the data is contested.
- When processing is unlawful and you oppose deletion.
- When the data is no longer needed but is required by you for legal claims.
- When you have exercised your right to object and verification of overriding grounds is pending.

Atlantix may still process your personal data if:

- It is stored for archival purposes.
- It is necessary to establish or defend legal claims.
- It is required to protect the rights of others.
- It is in the public interest.

## Right to Data Portability

Where technically feasible, you have the right to receive your personal data in a structured, machine-readable format, and to have it transmitted to another data controller—provided the processing is based on your consent or a contract and carried out by automated means.

## Right to stop/object to processing

You have the right to object, at any given time and without any justification, in the following cases:

- Processing of your Personal Data is for direct marketing purposes, including profiling related to direct marketing
- Processing is carried out to conduct statistical surveys unless it is necessary to achieve public interest (under UAE Data Protection Law)
- Processing is in violation of the data protection standards under article 5 of UAE Data Protection law (under UAE Data Protection Law)

## Right Not to Be Subject to Automated Processing

You have the right not to be subject to decisions based solely on automated processing, including profiling, where such decisions produce legal effects or significantly impact you.

*Note:* Choosing to exercise this right may limit Atlantix's ability to offer personalized features or services tailored to your preferences.

#### Right to Erasure (Right to Be Forgotten)

You may request the deletion of your personal data in the following cases:

- The data is no longer necessary for its original purpose.
- You withdraw your consent and no other legal basis exists.
- You object to the processing and there are no overriding legitimate grounds.
- The data has been unlawfully processed.

We are not required to comply with your request to erase personal information

- a. If the request is related to the erasure of his/her Personal Data related to public health in private facilities.
- b. If the request affects the investigation procedures and claiming and defending rights.
- c. If the request contradicts other legislations to which the Controller is subject.
- d. In any other cases determined by the Executive Regulation of this Decree by Law.

#### **Right to Withdraw Consent**

You may withdraw your consent to the processing of your personal data at any time. Once we receive your withdrawal request, we will stop processing the data for the purpose for which consent was originally given.

#### Right to lodge a complaint with your local supervisory authority

You have a right to lodge a complaint with your local supervisory authority (That is, the authority with jurisdiction over your place of habitual residence or place of work or the place of alleged infringement) if you have concerns about how we are processing your personal information.

Although you have a right to contact your supervisory authority at any time, we ask that you please attempt to resolve any issues with us before lodging a complaint.

You may have other rights depending upon the country you are in.

## **How to Exercise Your Rights**

To exercise any of your rights under the PDPL, please contact us at <a href="mailto:privacy@atlantix.cc">privacy@atlantix.cc</a> or by mail to KHALID SHABAN Land Area, Al Garhoud, Plot Number 115-0, Land DM No 214-493, Makani No 32583 93906, United Arab Emirates

## **How We Share Your Personal Data**

Atlantix shares your personal data only where it is lawful, necessary, and proportionate in accordance with the UAE Federal Decree Law No. 45 of 2021 on the Protection of Personal Data ("PDPL"), and only for the purposes outlined in this Privacy Notice.

We may share your personal information as follows:

#### 1. With Our Service Providers

We share your data with trusted third-party service providers who process personal data on our behalf under appropriate contractual and confidentiality agreements. These may include:

• Hosting and cloud infrastructure providers (e.g., AWS);

- Analytics and performance monitoring platforms (e.g., Google Analytics, Amplitude, Microsoft Clarity);
- Advertising and social media platforms (e.g., Meta Pixel, TikTok Pixel) for targeted advertising based on user interactions and consent;
- Customer service and technical support providers;
- Payment processors such as Stripe, who collect and process your payment information independently, under their own privacy policies. Atlantix does not access or store your payment card details directly.

These third parties are only permitted to process your data for the purpose of providing the contracted service and must implement appropriate security measures under Article 21 of the PDPL.

## 2. With Legal Authorities and Regulators

We may disclose personal data to government authorities, regulatory agencies, law enforcement bodies, courts, or other competent authorities:

- When required to comply with applicable laws or legal obligations;
- Upon receipt of valid legal requests such as subpoenas or regulatory orders;
- In relation to fraud prevention, cybersecurity, or public health mandates;
- To respond to national security, public safety, or law enforcement investigations.

#### 3. With Advertising and Analytics Platforms (Cookies & Trackers)

With your consent, we share usage and behavior data collected through cookies and similar tracking technologies with advertising networks and analytics providers. This includes platforms like:

- Meta Pixel (Facebook)
- TikTok Pixel
- Google Analytics
- Microsoft Clarity
- Amplitude

These technologies allow us to:

- Deliver tailored content and personalized ads;
- Measure ad effectiveness and engagement;
- Better understand user behavior on our platform.

All such tracking is governed by your cookie preferences, and you can withdraw your consent or adjust settings by clicking "Do Not Sell or Share My Personal Information."

# **Cross-Border Transfer and Sharing of Personal Data**

Atlantix operates as a global digital platform. This means that your personal data may be transferred to and processed in jurisdictions outside the United Arab Emirates (UAE), including but not limited to the United States, and other countries where advertising or analytics technologies integrated into our platform (e.g. Google Analytics, Meta Pixel, TikTok Pixel, Amplitude) may store or process user interaction data.

Some of these countries may not offer an equivalent level of data protection as recognized under UAE law.

## **Legal Basis for International Transfers**

In accordance with Article 23(1)(b) of the UAE Federal Decree Law No. 45 of 2021, we may transfer your personal data outside the UAE where you have provided us with your explicit consent to do so.

We obtain this explicit consent through your affirmative action—such as accepting cookies by clicking the button on our cookie banner after being presented with clear information about the nature and purpose of the data transfers – you may find it below in the Tracking Technologies and Cookies section of this Policy. Where such consent is required, we do not initiate any cookie-based tracking or data transfer before obtaining it.

By consenting to our use of cookies and similar technologies, you explicitly acknowledge and agree that your personal data may be transferred to countries outside the UAE, including but not limited to the United States, and other countries where advertising or analytics technologies integrated into our platform (e.g. Google Analytics, Meta Pixel, TikTok Pixel, Amplitude) may store or process your personal data. including jurisdictions that may not provide an equivalent level of protection.

Regardless of the destination country, we apply appropriate technical and organizational safeguards to ensure that your personal data is treated securely and in accordance with applicable data protection legislation, including:

- Contractual guarantees with our service providers;
- Requiring third-party recipients of data to implement strong data protection and security measures;
- Restricting data transfers to only those jurisdictions and partners necessary for operational and legal purposes.

## **Your Rights Regarding Cross-Border Transfers**

You have the right to:

- Request information about where your personal data is being transferred;
- Request a copy of the safeguards in place to protect your data;
- Withdraw your consent for international transfers at any time, in which case we will cease such transfers where legally and technically feasible.

# **Tracking Technologies and Cookies**

The Site may place and access certain cookies on your computer and/or any other electronic device used to access the Site. We use cookies to improve your experience using the Website and to improve the efficacy of our Services. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Site, and understanding how visitors use the Website.

We have carefully chosen these cookies and had taken steps to ensure that your privacy is protected and respected at all times. We use Cookies and similar tracking technologies to track

the activity on Our Site and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze Our Service.

The technologies We may use may include:

- Cookies or Browser Cookies. A cookie is a small file placed on Your Device. You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of our Service. Unless you have adjusted Your browser setting so that it will refuse Cookies, our Service may use Cookies.
- Web Beacons. Certain sections of our Service and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of a certain section and verifying system and server integrity).

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on Your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close Your web browser.

We may use both Session and Persistent Cookies, as well as both first- and third party cookies for the purposes set out below:

#### • Strictly necessary Cookies.

Purpose: These are Cookies that are required for the operation of our website. They are necessary for the safety, security and integrity of the site.

#### Necessary / Essential Cookies

Type: Session Cookies

Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users. Without these Cookies, the Services cannot be provided, and We only use these Cookies to provide You with those services.

#### Notice Acceptance Cookies

Type: Persistent Cookies

Purpose: These Cookies identify if users have accepted the use of cookies on the Website.

#### Functionality Cookies

Type: Persistent Cookies

Purpose: These Cookies allow us to remember choices You make when You use the

Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website.

#### Tracking and Performance Cookies

Type: Persistent Cookies

Purpose: These Cookies are used to track information about traffic to the Website and how users use the Website. These cookies collect information about how you use our websites, for instance, which pages you go to most. This data may be used to help optimize our websites and make them easier for you to navigate. The information gathered via these Cookies may directly or indirectly identify you as an individual visitor. This is because the information collected is typically linked to a pseudonymous identifier associated with the device you use to access the Website. We may also use these Cookies to test new pages, features or new functionality of the Website to see how our users react to them. Such cookies may be used to measure and improve the performance of our advertising campaigns and to personalize the Your experience (including ads) on TikTok, or Meta products.

Currently We use special Google Analytics cookies (\_ga and \_ga<container-id>, duration: 2 years) which are used for user identification and session state preservation. The \_ga cookie, installed by Google Analytics, calculates visitor, session, campaign data, and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognize unique visitors.

Google Analytics receives data from the following sources:

- User HTTP requests (information about the browser and computer sending the request, such as hostname, browser type, referrer, and language).
- Browser/system information (e.g., screen resolution).
- Main cookie files (user session information).

With Google Analytics, we collect Website User information about webpage views, scrolling, outbound clicks, site search, interactions with forms and videos, file downloads, city, browser version, User-Agent string, device brand, model, name, operating system version, platform version, and screen resolution.

Currently, We use or may use special TikTok cookies (TikTok Pixel):

- Cookie name: ttp
- Cookie Domain: Your website domain
- Duration: 13 months from the last date it was used
- Type: 1st party
- Function: Advertising cookies

- Description: To measure and improve the performance of your advertising campaigns and to personalize the user's experience (including ads) on TikTok.
- Cookie name: ttp
- Cookie Domain: .tiktok.com
- Duration: 13 months from the last date it was used
- Type: 3rd party
- Function: Advertising cookies
- Description: To measure and improve the performance of your advertising campaigns and to personalize the user's experience (including ads) on TikTok.
- Cookie name: \_pangle
- Cookie Domain: analytics.pangle-ads.com
- Duration: 13 months from the last date it was used
- Type: 3rd party
- Function: Advertising cookies
- Description: To measure and improve the performance of your advertising campaigns and to personalize the user's ad experiences delivered by the Pangle ad network.

Additionally, we use or may use Meta Pixel (Facebook) cookies, including but not limited to:

\_fbp: Used by Meta to deliver a series of advertisement products such as real-time bidding from third-party advertisers. Duration: 3 months.

fr: Used by Meta for ad delivery and retargeting. Duration: 3 months.

fbc: Captures the click ID from advertisements for attribution purposes. Duration: 3 months.

#### We also use or may use cookies set by Amplitude:

- Cookie name: amp project id>
- Cookie Domain: your website domain
- Duration: up to 10 years (configurable)
- Type: 1st party
- Function: Analytics cookies
- Description: These cookies are used to identify unique users and their behavior on the site, including navigation patterns, event tracking, and user retention. The data is pseudonymized and does not include personally identifiable information unless explicitly configured. Used to support product analytics and improve the platform experience.

#### We also use or may use Microsoft Clarity cookies:

Cookie name: CLID

Cookie Domain: clarity.ms

Duration: 1 yearType: 3rd party

• Function: Analytics cookie

- Description: Identifies the first time Clarity saw this user on any site using Clarity. Helps generate anonymized heatmaps and session recordings.
- Cookie name: ANONCHK, SM, MUID
- Cookie Domain: various Microsoft domains (.clarity.ms, .bing.com, etc.)
- Duration: up to 1 year
- Type: 3rd party
- Function: Analytics and advertising cookies
- Description: Used by Microsoft for user identification, session management, ad relevance, and performance analysis. These cookies may support integration with Bing Ads.

By accepting Our use of cookies, apart from necessary cookies, you consent to our use of cookies as described under Privacy Policy. You may at any time change or withdraw your cookie consent.

If You prefer to avoid the use of cookies on the Site, first You must disable the use of cookies in your browser and then delete the cookies saved in your browser associated with this website. You may use this option for preventing the use of cookies at any time.

If You do not accept Our cookies, You may experience some inconvenience in your use of the Site and some features may not function properly.

If You'd like to delete cookies or instruct your web browser to delete or refuse cookies, please visit the help pages of your web browser. Listed below are the links to the support documents on how to manage and delete cookies from the major web browsers. If you are using any other web browser, please visit your browser's official support documents.

- **Chrome**: https://support.google.com/accounts/answer/32050
- Safari: https://support.apple.com/en-in/guide/safari/sfri11471/mac
- **Firefox**: https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox? redirectslug=delete-cookies-remove-info-websites-stored&redirectlocale=en-US
- **Internet Explorer**: <a href="https://support.microsoft.com/en-us/topic/how-to-delete-cookie-files-in-internet-explorer-bca9446f-d873-78de-77ba-d42645fa52fc">https://support.microsoft.com/en-us/topic/how-to-delete-cookie-files-in-internet-explorer-bca9446f-d873-78de-77ba-d42645fa52fc</a>

You may also visit the Do Not Sell or Share My Personal Information page.

# **How Long We Retain Your Personal Data**

We retain your Personal Data only for as long as is necessary to fulfill the specific purposes for which it was collected, or to comply with legal, regulatory, and contractual obligations.

The exact retention period depends on:

- The nature of the data collected:
- The reason we collected it;
- Whether legal or regulatory retention requirements apply;
- Whether the data is necessary to establish, exercise or defend legal rights;
- Whether you have withdrawn your consent (in cases where processing is based on consent).

When your Personal Data is no longer required, it will be securely deleted or anonymized, unless further retention is required under applicable law (e.g., for tax, accounting, or anti-fraud purposes).

#### **Accuracy of Your Personal Data**

Atlantix takes all reasonable steps to ensure that Personal Data in its possession is accurate, complete, and up to date.

However, you also have a responsibility to:

- Provide accurate and truthful information when interacting with our platform;
- Notify us promptly of any changes to your Personal Data (such as a change in your email address or billing information).

#### **Security and Protection of Your Personal Data**

Atlantix implements appropriate **technical and organizational measures** to protect your Personal Data against unauthorized access, loss, destruction, misuse, alteration, or disclosure.

Our security safeguards include, but are not limited to:

- Data minimization and access controls (role-based access, zero trust policies);
- Pseudonymization and anonymization where appropriate;
- **Network security and monitoring** (including firewalls, intrusion detection, DDoS protection);
- Regular security audits and log management;
- **Physical access control** at hosting data centers (provided by AWS or equivalent providers);
- **Backup and disaster recovery mechanisms** to ensure data integrity and service availability.

We regularly review our security procedures and train our team on data protection best practices to maintain a high level of privacy and security across all our systems.

## **Contact Us**

If you have questions, concerns, or requests regarding this Privacy Notice or our privacy practices, you can contact us at:

#### Atlantix Portal L.L.C.

KHALID SHABAN Land Area, Al Garhoud

Plot Number: 115-0

Land DM No (Affection Plan): 214-493

Makani No: 32583 93906 Dubai, United Arab Emirates Email: <u>privacy@atlantix.cc</u>